



Toward Gigabit Libraries in Pennsylvania

Introduction

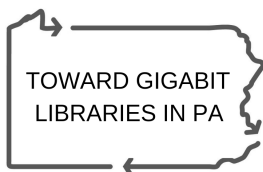
This survey is being administered as part of the Toward Gigabit Libraries in Pennsylvania project which aims to aid in determining Pennsylvania public libraries' existing broadband connectivity and awareness; provide training and education for public librarians; and conduct site visits to public libraries to aid in their understanding and use of the Pennsylvania library broadband toolkit.

The purpose of this survey is to determine internet connectivity speeds at Pennsylvania libraries and identify problems and concerns with current connectivity.

Pennsylvania libraries that complete this survey by May 17, 2019 will be automatically eligible to be selected for a site-visit as part of the project.

If you have any questions/concerns about this survey please contact Jennifer Oxenford, Director, Community Engagement, KINBER at joxenford@kinber.org. Thank you.

This project is made possible in part by Library Services and Technology Act (LSTA) funds from the U.S. Institute of Museum and Library Services as administered by the Pennsylvania Department of Education through the Office of Commonwealth Libraries, and the Commonwealth of Pennsylvania, Tom Wolf, Governor.



Toward Gigabit Libraries in Pennsylvania

Demographics

Please take a moment to answer a few brief details about your library.

1. Official name of your library

2. Physical address of your library

Street Address

City

Zip Code

3. Library District

4. Library System (if applicable)

5. Your library is best described as:

Rural

Urban

Suburban

Other (please specify)

6. Name of person completing this survey

First Name

Last Name

7. Job title of person completing this survey

8. Email address of person completing this survey

9. Phone number of person completing this survey



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Broadband Connectivity

Please help us understand your current broadband connectivity speed and adequacy of your connection to support your library.

10. Please use the link at <https://www.bandwidthplace.com> to perform a broadband speed test during peak library hours (i.e., not before or after the library is open to patrons). Enter the Date and Time the test was performed followed by the Download and Upload results of the speed test in the specified boxes below. You may also click on the "share results" button and copy and enter the URL (not required).

Date and time test was performed

Download

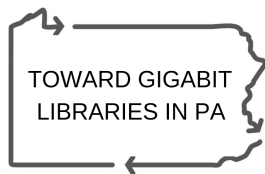
Upload

Provider

Speed test results copied URL

11. How would you rate your current network connectivity/access?

- The library has excellent broadband network connectivity. We rarely have issues connecting to network based resources.
- The library has sufficient access to broadband network connectivity. We occasionally have issues connecting to network based resources.
- The library has poor connectivity to broadband network connectivity. We frequently have issues connecting to network based resources.
- The library has no connectivity to broadband network connectivity. We cannot access any network based resources.
- Please add any additional comments or clarification.



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Training & Education

12. Would your library be interested in serving as a local host of an in-person workshop led by KINBER and opened to other libraries as part of the Toward Gigabit Libraries in Pennsylvania project activity sometime in May-September 2019?

- Yes
- No
- Not sure
- Please add any clarification

13. Would you/your library be interested in a half-day library network assessment and site visit by KINBER to help you understand your current connectivity and optimize your library's broadband network environment? Note: participating in a site-visit could also qualify your library for future funding to support infrastructure enhancement.

- Yes
- No
- Not sure
- Please add any clarification



Toward Gigabit Libraries in Pennsylvania

Thank you

Thank you for taking the time to participate in this survey. Your responses are critical to help us obtain a baseline of broadband connectivity and connectivity needs at public libraries in Pennsylvania. Your responses will be used to help improve the Toward Gigabit Libraries in Pennsylvania program and assist in better understanding the needs of public libraries across the commonwealth.

Please feel free to contact Jennifer Oxenford, Director, Community Engagement at joxenford@kinber.org 267-496-9664 at any time with your suggestions, event ideas, questions and concerns. We look forward to working with you as part of this project.