

Library Safety & Security: The Black Belt Librarian Workshop

September 22, 2016

9 am - 4 pm

Midwestern Intermediate Unit

453 Maple Street
Grove City, PA 16127

OR

September 23, 2016

9 am - 4 pm

Butler County Community
College - Founders Hall

107 College Drive
Butler, PA 16002

Registration begins at 8:30 am at each location with the workshop beginning promptly at 9 am. Refreshments and lunch will be provided.

Presenter: Warren Graham



Warren Graham has been a security professional for thirty years and he spent seventeen years as the Security and Safety Manager for the Public Library of Charlotte & Mecklenburg County, developing and overseeing their program. He left in August of 2006 to establish Warren Davis Graham Training & Consulting. In 2012, the American Library Association published an updated version of his books, entitled *The Black Belt Librarian*. Graham has made countless presentations and is a leading speaker internationally on practical day-to-day library security procedures.

Agenda:

- The essential elements of a real world security program.
- How to approach patrons to inform them of rules in a way that will most likely get them to comply and keep staff as safe as possible while doing so.
- How to help staff that may be making patron behavior problems worse themselves!
- How to recognize the different levels of patron emotion and what best to say and do (including when I think you should call the police).

Time will be given at the end of the workshop for individual questions.

Registration:

Select the workshop you will be attending

_____ **September 22:** Midwestern Intermediate
Unit in Grove City

_____ **September 23:** Butler County Community
College - Founders Hall in Butler

Library: _____

Name: _____

Contact email/phone: _____

Please list any food allergies or dietary restrictions:

Registration Fee:

_____ **Free:** New Castle District Library Center Member Libraries

_____ **\$10:** Non-Members

Make checks payable to *New Castle Public Library*.

Send to: New Castle District Center, Attn - Amy Geisinger, 207 East North Street, New Castle, PA 16101.

RSVP by

Wednesday, September 7

Amy Geisinger
ageisinger@ncdlc.org
724-658-6659 x124

*Members of the New Castle District
Libraries have reservation priority at each
location; non-members will be contacted
after RSVP deadline if their registration is
declined due to space limitations.*